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MBS Matters

Summer 2010

Senior Vice President
Shanni Ponce

Director of Operations
Iris Williams

Director of Clinical Services
Juli Simmang

Director of Finance
Wendy Schroeder

Executive Assistant
Shannon Ford

Accounts Payable Specialist
Cheryl Hickey

HR Support
Taye Shurden

Office Assistant
Kim DiNovi

Regional Managers

Central
Ethel Gacasan

North
Micki Roget

Southwest & Coastal Bend
Caryn Hofmann



Healthcare Reform



The passing of Healthcare Reform is a push for change. As expected, the ruling in its favor brings a great sense of uncertainty. Regardless of our individual points of view on the law, we have to keep our focus on where it truly matters, our patients.

If one were to eliminate the challenging administrative elements this new law brings, it is simply evolution. Rehabilitation has history dating back as far as 1800's with the onset of poliomyelitis, the Civil War, the World Wars and many succeeding events. Each time the role of the therapists became more critical as the views in delivering care changed. Each event has made our profession more relevant and impactful to society's view on disability, aging and wellness.



Therefore, if you think of Healthcare Reform in those terms, it is neither surprising nor uncertain. This is a chance to be better, more effective and more efficient. The reform has made certain the need for more quali-

fied rehabilitation professionals to keep our elderly as independent and active as possible. It makes the outcomes of our skilled treatment both short and long-term more critical.

MBS is ready to face evolution in Healthcare. We have set into motion implementation of systems and tools to allow us to keep our focus on providing quality care for our residents. We need to embrace change and evolve for us to remain a strong player in the Rehab-Long Term Care.

-Shanni Ponce

"The reasonable man adapts himself to the world; the unreasonable persists in trying to adapt the world to himself"
-George Bernard Shaw

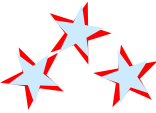


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September Funny Photo Contest



To celebrate Rehab Month in September—WE WANT YOUR FUNNY REHAB PHOTOS!!!
Just send us any hilarious, silly or odd photos that you have of your REHAB team!

- Top 5 finalists – get a free lunch!!
- WINNER— receives \$250 worth of equipment!!!

We're looking for funny, yet educational, rehab photos representative of what we do on a day-to-day basis. 2 entries are allowed per building, so send us your funny photos now. You can send your pictures by mail, email, picture mail or whatever works best for you! All entries must be received by Friday, August 27th!

Winners will be featured in the September Rehab Month Special Edition Newsletter!!!



MBS Matters

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Welcome to the Resource Center

MBS Rehab welcomes two new team members to the Resource Center in Georgetown, Texas.



Taye Shurden & Kim DiNovi

Taye Shurden – HR Support

Taye is taking over responsibilities for Shannon Ford who will be helping Shanni Ponce & Iris Williams as their Executive Assistant.

Taye is in charge of MBS Rehab HR tasks such as processing employee personnel files, adding new RehabSmart users, conducting New Hire Orientation and answering benefit related questions.

She's also in charge of making company travel arrangements, organizing catering and ordering flowers.

Kim DiNovi – Office Assistant

Kim recently relocated from Oregon to Texas and is our new Office Assistant.

She is your contact for RehabSmart support issues along with medical records management such as: employee injury, home health and hospice authorizations.

Kim is also responsible for ordering toner, processing USPS shipments, calibration tracking and keeping IT equipment logs.

Both Taye & Kim are very excited to meet and work with you soon!!!

Congratulations to...

New PTAs:

- Bill Janota—Coastal Palms
- Chris Hunt—Western Hills

Certificate of Clinical Competency:

- Sandy Paulauskas—Coastal Palms
- Wendy Harms—Crowley

Promotion to Team Leader:

- Lillian Sanchez—River Ridge
- Misty Endres—Westwood

New Senior DOR:

- Diana Sanchez—Westwood & TCCC

New Harden Self Service

**** Available August 23rd!! ****

New web-based, user friendly service to update your personal info!

- View your Benefits Summary
- Update your Personal Info:
 - ⇒ home address
 - ⇒ phone numbers
 - ⇒ emergency contacts
 - ⇒ email address
 - ⇒ ethnic group
- Manage Payroll Options:
 - ⇒ View & Print Pay Statements
 - ⇒ Suppress Pay Statement
 - ⇒ View History
 - ⇒ Enroll in Direct Deposit
 - ⇒ Update W-4
 - ⇒ View & Print W-2
 - ⇒ Update Voluntary Deductions



Survey Says...

Thank you for taking the time to complete MBS Rehab's survey. We appreciate the feedback you provided.

Know that we are actively seeking solutions to fix our weaknesses and remain a committed partner to TRISUN.

Here are some results from the survey:
(Scale 1 to 5; 5 means Excellent)

- Facility Residents receive best quality rehab—4.42
- Rehab Staffing—3.46
- Facility benefits from having MBS as a partner—4.38

**91% sees MBS Rehab staff
as part of the Facility Team**

Summer 2010

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New Equipment

We now have a Biodex unweighing system here at Sundance Inn. This system enables partial weight-bearing therapy to be conducted.

Patients can train for weight-bearing ambulation without compromising proper gait kinematics.

This system also allows therapist more access to the patient for manual assistance and observation.

Crystal Boerner—DOR
Sundance Inn



MBS Rehab Finance



It's hard to believe it is already July!

We are pleased to announce that MBS Rehab has performed well financially for the first half of 2010.

Wendy Schroeder,
Director of Finance

Although we have not hit our targeted revenue, we have continuously kept our costs down to offset this deficit.

Great job to everyone, we thank you for your combined efforts in exceeding our year-to-date profit margin goal!



Let's keep up the good work and continue to improve on our performance for the remainder of the year.

Work in Progress

RehabSmart is being improved, enhanced and over-hauled. Look for these upcoming revisions to be released this fall.

- Evaluations will have validation checks in place to ensure completeness of evaluation and ability for our documentation to withstand external audit scrutiny.
- Weekly Progress Note will become a one-note-a-week format. The Areas of Functional Training columns and 4-week comparison will remain the same, however, the narrative section will only print one weekly summary at a time.
- 30 Day Summary and DC Summary improvements
- OT and PT Weekly Progress Notes will contain
 - ⇒ ROM/MMT enhancements with drop down boxes
 - ⇒ Balance assessment/scale will auto populate from evaluation
 - ⇒ Improved data entry for WC Mobility and Gait Training
 - ⇒ Added text fields in the 'Areas of Functional Training' column for customization of goals
 - ⇒ Automated RUG Scheduler and Worksheets
 - ⇒ Revised Treatment Service Grids to capture concurrent therapy minutes per MDS 3.0 regulations

June kicked off our statewide SLP Focus Group. Our goal is to continuously improve and meet the needs of the field.



Juli Simmang,
Director of Clinical Services

SLP Focus Group

This focus group was created to address:

- Revising the Impairment Rating Scale and developing a consistent method of documenting progress within SLP
- Designing and re-designing RehabSmart electronic documentation

Special thanks to the Speech Language Pathologists who have been participating in the SLP Focus Group.

Your contributions are invaluable!

CEU Approval

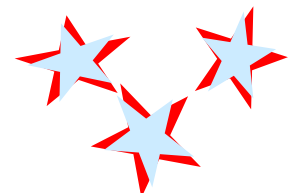
The TPTA has awarded .15 CEU approval and OT is eligible for 1.5 CEUs for the following Lunch and Learn courses:

- Dementia Management
- Falls and Balance Training
- Seating and Positioning

Please contact Juli Simmang at

jsimmang@mbsrehab.com

if you would like to schedule any of these courses for your department.



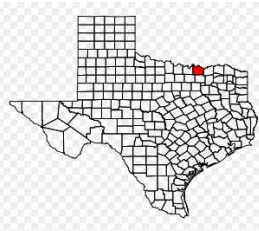


Making a Difference in Denison

This is a story of Ms. D's journey to recovery. We will refer to her as Dimple. Dimple came to Homestead of Denison after a long hospital stay to fight off infections after a hip replacement. Prior to her surgery, she lived an independent life living alone and driving.



The journey started in October, 2009, when she fell while trying to pick up her trash in a ditch. The injury required a hip replacement. Unfortunately, four months later she had another hip replacement and once again endured the recovery process. About a week after she returned home, she developed a serious infection and returned to the hospital. Dimple, admitted to The Homestead at Denison on March, 2010. She was weak and in significant pain, yet making steady improvements.



After a month of rehab, Dimple became unresponsive and once again was back in the hospital. While at the hospital, she fell and damaged the hip replacement hardware which was eventually removed. This left Dimple with a 3-inch leg discrepancy on her right leg. This otherwise major set back did not deter her from coming back to the Homestead and resuming her therapy regimen to reach her goal of returning home for good.

The recovery process was tough, she had to wear an abduction brace and a right shoe built-up when walking. She never gave up. She always came to the rehab department with her smile and determination.

After 8 months of trials and tribulation, on June, 2010 Dimple got to go home. She is moderately Independent with all her tasks and will have her family to lean on while she continues the next phase of her therapy through out-patient therapy.

**The Homestead of Denison Rehab Team
is so very proud of Dimple's success!!**

Kathy Allen, DOR—Homestead of Denison

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of MBS Rehab...**

1. **Find (search for) the MBS Rehab page:** make sure to click "like" to become a fan and also add us to your "favorites"
2. **Join the MBS Rehab employee group:** only MBS Rehab employees can join

**Thanks for helping us
to promote MBS Rehab!!**