



MBS Matters

April 2009



President
Tricia Fox

Director of Operations
Shanni Ponce

Director of Clinical Services
Juli Simmang

Office Manager
Pam Johnson

AP Specialist
Katherine Farlow

HR Support
Andrea Shirocky

Regional Managers

Central Texas -
Ethel Gacasan

Corpus Christi -
Iris Williams

North Texas -
Micki Roget

Southwest -
Caryn Hofmann

(P) 512-864-6050
(F) 512-869-8157
mbsinfo@mbsrehab.com
www.mbsrehab.com



Service

Thanks to those of you who participated in Capital Area Games for Life and Habitat for Humanity! I hope you found it to be a rewarding and worthwhile experience.

Habitat for Humanity:

- Trish Johnson, GW I & II
- Tricia Fox, Resource Center

Capital Area Games:

- Allison Cox, Sundance
- Amber Anderson, Sundance
- Carol Rankin (and son Travis), Sundance
- Crystal Boerner, Sundance
- Trish Johnson, GW I & II

-Bonnie Marshall, Park Place

-Shobha Yedatore, GW I & II

-Shobha's daughters, Kavya and Ramya and their friends, Natalie Ruiz and Malika Rao

-John Wood, Marbridge Villa

-Agnes Rivera, Trinity

-Nisha Bhakta, Park Valley

-Joy and Valerie Ourso, Park Place

-Ethel Gacasan, RM

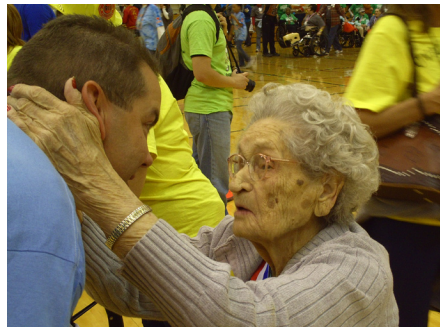
-Joy Liu, Pflugerville

Capital Area Games for Life



Several Trisun facilities and other long term care facilities came to Austin to participate in the CASACA Capital Area Games for Life, March 28 at the University of Texas. Volunteers and residents from Gracy Woods 1 & 2, Park Place, Park Valley, Pflugerville, and Trinity Care Center were there to support and cheer on residents.

MBS Rehab was represented by their Directors of Rehab. Some even recruited their children to volunteer and cheer on the residents at the games.



Events included wheelchair races, walking, modified discus, modified "throw," volleyball, dominoes, a spelling bee, poetry, and arts and crafts. Residents from Gracy Woods 2 were even featured in the Austin American Statesman on Sunday, March 29, 2009.

Many Trisun facility residents won various categories. All the residents, families, staff and volunteers enjoyed the day cheering each other on.

-Shobha



Service (continued)

Upcoming community events with Harden Helps!

Habitat for Humanity:
-April 18 & 25, Temple
-April 25, San Antonio
-June 6, DFW

Family Elder Care's 19th annual Summer Fan Drive in Austin:
-May 7 Fan Drive Kick Off, Threadgills N. Lamar 5:30 pm
-June 26 Fan Drive at Threadgills on Riverside

Relay for Life:
-June 5 & 6 San Angelo
-June 19 & 20 Corpus

For more information contact Jason Earle at 512-634-4965 or by email at hardenhelps@hardenhealthcare.com.

Habitat for Humanity



Donations are still coming in, but Harden Helps has raised over \$3,500 in charitable contributions and 600 hours in volunteerism for Habitat for Humanity in Austin.

MBS Rehab is proud to have made donations to the 2009 Nursing Home Games for Life through CASACA, Relay for Life in San Angelo and for the Volunteer Appreciation Event at Marbridge Villa

Evaluations in 48 Hours

Keep up the great work on the Evaluations in 48 hours. Remember though, each facility needs to hit the mark of 92% minimum. Overall MBS is continuing at the 97% mark. If you are struggling with meeting this goal of 92%, talk with your Region Manager about obstacles you are facing.

People

MBS Rehab would like to welcome the 27 new full time, part time and prn employees that joined us in March:

- *Lloyd Trousdale, Fredericksburg Windcrest
- *Elisabeth Hardin, Fredericksburg Windcrest
- *Nicole Eberle, Fredericksburg Windcrest
- *Monica Greene-Rogan, Fredericksburg Windcrest
- *Jacquelyn Martin, Fredericksburg Windcrest
- *Amanda Parker, Ridgmar
- *Sparkle Batts, Wurzbach
- *Tonya Sabus, Lonestar
- *Kristin McKinnon, Fredericksburg Windcrest
- *Candace Ibbotson, Fredericksburg Windcrest
- *Janice Maxwell, Harbor Lakes
- *Vivek Paithankar, Lonestar
- *Vickie Poston, Harbor Lakes
- *Mary Green, Crowley
- *Amy Lefforge, Lonestar
- *Michelle Tonkin, Arbrook
- *David Jones, Fredericksburg Windcrest
- *Anna Santos, Wurzbach
- *Rita Irons, Fredericksburg Windcrest
- *Ursula Williams, Green Oaks
- *Kristina Stangl, Arbrook
- *Netra Sukhatankar, Park Valley
- *Mary Buzzell, Park Place
- *Carol Johnson, Fredericksburg Windcrest
- *Christine Johnson, Weston Inn
- *Deborah Chanley, Temple Living Center West
- *Laquita Riley, Harbor Lakes

For those of you in LDI, please remember the following:

- Round monthly with your direct reports
- Write thank you notes and provide recognition to those doing outstanding work
- Keep your LEM up to date. Everyone should have some entries in your monthly report card by now. If you need help, contact your Region Manager, Shanni Ponce, or Tricia Fox for assistance on what to do.

Thanks to all of you for completing your Qtr. 1 and Qtr. 2 Ninety Day plans—MBS was 100% complete!

Quality

Introducing the new CEU program available to PT/PTA and OT/COTA for 15 contact hours!

"Functional Treatment Ideas and Strategies in Adult Hemiplegia" is a comprehensive video that is packed with treatment ideas. In this video Jan Davis carefully teaches treatment strategies to help therapists, as she works with four stroke survivors beginning with evaluation, continuing with facilitation of movement and concluding with functional treatment ideas. This DVD training program integrates practical lab assignments and is best viewed in groups of 4 or more therapists within the treatment setting so lab techniques can be performed.

MBS has purchased 4 DVDs of "Functional Treatment Ideas and Strategies in Adult Hemiplegia" with one being available to each region. MBS has also pre-purchased 20 CEU Certificates for this course. Your Region Managers will have more information on how you can sign up to participate in this course. Look for more information to come from each of them in the near future!

-Juli

Electronic Documentation Updates

As of April 15th, electronic documentation will be rolled out to 6 additional buildings. The buildings are:

- Arbook
- Westwood
- Park Valley
- River Ridge
- Park Place
- Marbridge

Therapists currently using the application have been instrumental in making our own software efficient and user friendly. Improvements made thus far include:

- Elimination of redundant fields
- Expanding selection choices
- Adding flexibility to progress notes text fields
- Editing capabilities

Green Oaks has reported significant improvements in completion time of documentation. Evaluations are now completed in 20-30 minutes, while progress notes are completed in 5 minutes. For those that are yet learning the system you will get there.

Everyone's flexibility and receptiveness to the transition is much appreciated. We are making improvements as quickly as possible. Thank you for your contributions in making Rehab smart successful and making this project truly a collaboration effort for all clinicians.

-Shanni

EPOP is here!

What in the world is EPOP? EPOP is the software that is installed on your PC or Laptop to enable you to participate in Webinars (online meetings). Along with the software installation, we are required to have EPOP licenses. MBS has now purchased 15 licenses. This means that 15 of our sites can participate in an online meeting at any given time! We can use this for meetings, orientation, training, etc...

Since the EPOP software cannot be installed on Neowares, not all facilities will have access to it at this time. Over the remainder of the year, MBS will work on obtaining PCs or laptops for those who do not currently have one or the other. Facilities in close proximity will join together when MBS has a group meeting or training via EPOP until such time we can obtain more licenses and PCs. This will allow us to do more with orientation and training, while cutting down on travel. Look for EPOP coming your way!

-Tricia

Quality (continued)

Some new improvements to the V Drive!

When you access the V: drive the following folders have been added and/or updated:

-ICD.CPT Regulations Folder which contains ICD-9 Code Updates, Modality Guidelines and Rehabilitation Guidelines Manual from Trailblazer our fiscal intermediary.

-Rules and Practice Acts Folder contains PT, OT and SLP rules and practice acts. In addition, several SLP forms have been posted related to clinical fellowships and certificate of clinical competency. - Thank You Shobha, SLP, DOR at Gracy Woods 1 & 2

-Clinical Documentation Folder contains the new and improved "Balance and Fall Risk Assessment" folder including the Berg Balance Scale, GARS, Tinetti Balance Scale, Get Up and Go Test, and Timed Get Up and Go Test.

-Operational Systems and Forms folder contains an updated "Expense Reimbursement" folder which now includes the Continuing Education Request Form, CEU Tracking 2009 and a CEU Mileage log.

Growth

The Courtyards at Hewitt

Congratulations to the Courtyards of Hewitt for passing the survey process last week! They now have several patients admitted and are well on their way to being a major player in the Hewitt-Waco long-term care market.

Elizabeth Fell, DOR and Michal Roget, Regional Manager, have their hands full in getting the department up and running. Thankfully all the careful planning done months ahead will pay off in the many busy months to come. Great job Micki and Elizabeth.

Finance

In these tough economic times, many questions go unanswered for many people. If you have been asking yourself, "is the company really doing ok?", the answer is YES! MBS Rehab finished the 1st quarter of 2009 strong and making budget. Lew Little, CEO has also stated that Harden Healthcare as a whole is doing well. This does not mean we do not still need to manage our costs and continue to look for ways to grow. In fact it's just the opposite, we do need to continue to do this. It is what keeps us successful. Keep up the great work!

-Tricia